

1) How would describe your overall experience at Bachrach?

Wonderful! You were very accommodating re: scheduling. I had to postpone twice b/c I gave my dog a bad haircut + had to wait for it to grow out. Everyone was cordial + helpful when we arrived.

2) Will you continue to use Bachrach in the future? Why?

Yes! I don't have any upcoming occasions but I will keep you in mind and have recommended you to many others so far. Your quality and customer service is outstanding -- enough of a reason to return to places AND recommend them!

3) What was your impression of your photographer?

I forget his name! He was very sweet and patient with Kiran and Niky. The two of them anywhere is like a barrel of monkeys, so I really appreciated him taking the extra effort to get their attention.

4) Can you describe viewing your portraits?

I forget her name too! (Something very unique + different... starts w/ a B maybe?) Anyway, she was very helpful and honest. I thought it was a very efficient format -- the "powerpoint presentation" way. It's great to see proofs so quickly too!

5) What would you tell other people who needed to have a portrait done in the future?

Go to Ba chrach. You can shop around and maybe get a better price elsewhere, but the quality, attention to detail, and efficiency is unmatched. I have not had my portrait taken in 10 years + was not looking forward to seeing my mug! In fact, I think am highly UNphotogenic. But you guys made it worthwhile -- you did such a good job!

Mamata Reddy, Malden, MA

